

Our Terms & Conditions

All our prices include breakfast.

Deposits, Payments & Cancellations

A deposit equal to one night's stay per room booked is required to guarantee a booking. If you need to cancel the booking, please let us know as soon as possible. If you cancel more than seven days before your stay you will receive a full refund. Cancellation after this will incur a charge of one night stay. Failing to show without cancelling will render you liable for the total amount of your booking and this will be taken from the card on which the deposit was paid.

We strongly advise that you take out travel insurance to cover you if you are concerned that you may need to cancel.

Online booking with secure payment is available using the [Book Now](#) feature on our website. We are happy to accept debit cards, Visa, Mastercard or electronic transfer of funds for the deposit. Where possible we prefer payment by debit card.

Arrival and Departure Times

Unless otherwise agreed, your room will be ready for your arrival between 4pm and 7pm. If you plan to arrive earlier or later than this, please let us know in advance so that we can make sure we are here to greet you. Please contact us if you are likely to be delayed due to traffic etc. Check-out time is by 10.30am on the day of departure.

Parking

We have space for guest cars on our drive.

Non-availability

We would only cancel your booking if your accommodation was unavailable for reasons beyond our control. We would make every attempt to offer you alternative accommodation, however if this was not possible or unacceptable to you then we would refund all monies paid by you. Our liability would not extend beyond this refund.

Dogs

We are happy to welcome well-behaved pets in our pet-friendly room, Rowan. As children use the garden we ask that you toilet your dog off

the premises. Please ensure that you clear up after your dog in public areas – we can provide bio-degradable waste bags and will let you know where to dispose of bagged waste. We are not able to allow dogs (except assistance dogs) into the dining room at breakfast if there are other guests staying.

Smoking

Millburn is a non-smoking establishment both inside and outside the house.

Alcohol

We are not licensed to sell or serve alcohol or purchase alcohol on your behalf, but you are welcome to bring your own – we provide corkscrews, bottle openers and glasses in all rooms, as well as a silent mini-fridge to keep items cold.

Damage

Please report any damage or breakages to us as soon as possible. We don't normally charge for minor breakages, however any damage or staining to bed linen, carpets, furniture or soft furnishings may be liable to a cleaning and/or repair charge. If damage and/or breakages cost in excess of £80 to rectify we may send you an invoice for payment.

Liability

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

Minimum Stay

At some busy periods of the year, we operate a minimum two-night booking policy. We may sometimes be able to take one-night bookings during these periods at short notice. If you require a single night, please give us a phone call and ask.

Offers & Discounts

We occasionally have offers and discounts running, sometimes concurrently. Each booking is only eligible for one offer or discount.

June, 2021